ANDREW ASHBURN, PMP

TECHNICAL PROJECT MANAGER | IT PROJECT MANAGER | TECHNICAL PROGRAM MANAGEMENT

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PROFESSIONAL SUMMARY

Project Management Professional (PMP) with seven years of progressive experience leading enterprise technology initiatives and IT operations. Translates business and technical requirements into coordinated plans, directing cross-functional teams, vendors, milestones, risks, and stakeholder communications. Experience spans IT infrastructure modernization, distributed deployments, cybersecurity, governance, risk, and compliance (GRC), process improvement, and operational transitions.

CORE COMPETENCIES

Project Planning & Execution • Cross-Functional Leadership • Schedules & Milestones • Risk & Issue Management
Stakeholder & Executive Communication • Vendor & Contract Coordination • Resource Planning • Process Improvement
Enterprise Technology Delivery • Change & Operational Readiness • Jira Work Management • Compliance Programs

PROFESSIONAL EXPERIENCE

Brandt Information Services | October 2019 - November 2026

Project Manager - Technical Projects

January 2025 - November 2026 | Greater Fayetteville, AR Area

- Led cross-functional enterprise IT, security, and compliance initiatives, defining scope, ownership, milestones, dependencies, risks, and executive reporting.
- Managed an enterprise Windows 11 migration across 13 planned deployment groups, coordinating device upgrades, replacement planning, communications, and issue resolution ahead of end-of-support.
- Led evaluation and planning for a CrowdStrike EDR rollout, defining test criteria, coordinating technical owners, and supporting phased deployment by security and systems teams.
- Assumed leadership of an in-progress 2025 SOC 2 Type II examination, coordinating evidence collection, auditor follow-up, cross-team issue resolution, and final report issuance.
- Coordinated the 2025 PCI DSS assessment and led a 2026 penetration-testing and remediation workstream, tracking evidence, retesting, risks, and auditor handoff through attestation.
- Led GRC platform evaluation and selection, comparing Vanta, Drata, Strike Graph, and Secureframe; coordinated Vanta contracting, implementation planning, and initial framework onboarding.

IT Manager

March 2022 - January 2025 | Greater Fayetteville, AR Area

- Led a multi-state endpoint-security transition for customer environments, coordinating procedures, customer approvals, phased rollout planning, and exception management.
- Managed a remote technical team supporting distributed customer-facing infrastructure, balancing service continuity, project delivery, vendor dependencies, and contractual obligations.
- Managed Equipment-team planning for Project Nexus, a two-phase asset relocation completed without downtime, and coordinated a 50-unit wave in a statewide self-service kiosk rollout.

Equipment Manager

September 2020 - March 2022 | Tallahassee, FL

- Modernized Equipment-team work management using Trello, Jira, and Snipe-IT, defining workflows, ownership, asset-management standards, metrics, and training.
- Led hiring, onboarding, training, and supervision of technical staff supporting distributed production environments and customer technology deployments.

Equipment Technician

October 2019 - August 2020 | Tallahassee, FL

- Implemented software-based asset management and KPI tracking to improve equipment visibility, accountability, and performance reporting; developed Service Desk training materials.

EDUCATION & CERTIFICATIONS

Florida State University | B.S., Interdisciplinary Social Science | Certificate, Emergency Management | Aug 2026
Project Management Institute (PMI) | Project Management Professional (PMP) | Nov 2026
Additional training: Lean Six Sigma Yellow Belt • FEMA incident command / emergency management coursework